



**AUTOMATIC
ENTRANCES
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Management
System
ISO 9001:2015

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SESAMO was founded in 1965 in Casale Monferrato (AL) with the aim of producing automation systems for windows and doors. Since the seventies it has discovered its vocation for automatic sliding doors: a connotation that will give it a precise company, technological and product reality over the next thirty years. Innovative impetus and creativity quickly projected her beyond her natural borders of Piedmont and Lombardy, giving her international citizenship.

The current production is divided into automatisms for sliding, hinged, telescopic, curved, corner opening, rotating doors and aluminum profiles for the creation of complete automatic entrances. A wide range of accessories for the command and control of automatic entrances completes the **SESAMO** offer. **SESAMO** automations, with their highly technological and innovative content, offer the right quality/price balance together with great ease of use and guaranteed durability. They are used to create automatic entrances to supermarkets, pharmacies, hospitals, banks, hotels, airports, railway stations...

The deep knowledge of the sector, gained in over 50 years of experience, allows **SESAMO** to be a partner and consultant of its customers, guaranteeing direct contact between Company and Customer in all phases, from pre-sales to after-sales.

SESAMO is present with a vast network of distributors in the main European countries, Eastern Europe, the Middle East, the Far East and in many geographical areas. A specialized and certified network able to provide **SESAMO**'s products and experience at the service of designers' creativity.

Principles and Commitments

This **Quality Policy** is defined by the Management in line with the **company context**, the **relevant stakeholders** and the **development strategies of the organization**. It represents

SESAMO's formal commitment to:

1. **Fully meet customer needs and expectations**, offering flexibility, reliability and constant collaboration.
2. **Ensure compliance with the requirements of the UNI EN ISO 9001:2015 standard**, with the applicable legal, regulatory and contractual requirements.
3. **Effectively manage risks and opportunities** that may affect process quality and customer satisfaction, taking appropriate preventive and corrective measures.
4. **Promote the continuous improvement of the effectiveness of the Quality Management System (QMS)**, processes and company performance.
5. **Define, monitor and review objectives and indicators** consistent with this Policy, to measure and improve product quality, process efficiency, punctuality and customer satisfaction.
6. **Constantly invest in technology and staff training**, to increase technical competence and maintain high quality standards.
7. **Optimize the internal organization** and ensure safe, efficient and quality-oriented working conditions.
8. **Involve all staff**, promoting awareness of their role in achieving quality objectives and in the continuous improvement of the organization.
9. **To encourage technological and organizational choices** aimed at reducing the **environmental impact** of production activities.

This **Quality Policy** is disseminated to all staff, who are active in it through their daily commitment to their work and to interested parties. It is periodically reviewed by the Management to ensure its **continued adequacy, effectiveness and consistency** with the company's strategic objectives and with the evolution of the reference context.

The General Management